



ADSL Transfer Authorisation

What happens when you sign this form?

By completing and signing this form, you are agreeing to transfer your ADSL service from your current supplier to Adam Internet.

First Name	Surname	
<input type="text"/>	<input type="text"/>	
Business Name (if applicable)	ABN	
<input type="text"/>	<input type="text"/>	
Street Number	Street Name	Street Type
<input type="text"/>	<input type="text"/>	<input type="text"/>
Suburb	State	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone number the ADSL service you want transferred is connected to		
Area Code	Telephone Number	Transfer Date (minimum 5 business days)
<input type="text"/>	<input type="text"/>	<input type="text"/>
Existing Provider		
<input type="text"/>		

Terms of this transfer

- ❖ Adam Internet will supply your ADSL service from the date the transfer takes effect (we will notify you when the transfer occurs)
- ❖ You must pay Adam Internet for all charges associated with the ADSL service from the date this transfer takes effect
- ❖ You will still be responsible to your current ISP for any charges incurred and/or billed up to the date the transfer takes effect
- ❖ Adam Internet has the right to refuse or cancel your service on the basis of its credit assessment of you
- ❖ Once you have transferred to Adam Internet, the product features that you receive are limited to your new Adam Internet account only. Any ADSL account features, including discounts, from your previous ISP will no longer apply
- ❖ You authorise Adam Internet to act on your behalf to transfer your ADSL service
- ❖ You will be responsible for any reconfiguration of your network or ADSL hardware which is required to facilitate your change of ISP. Please contact our help desk on (08) 8423-4000 for technical information
- ❖ Adam Internet endeavour to provide technical support for all ADSL modems, however, support staff will have varying levels of expertise of modems not supplied by Adam Internet
- ❖ Your ADSL service will remain active with your current ISP until this transfer takes place
- ❖ You will need to contact your ISP about any faults with your ADSL service until this transfer takes place
- ❖ You may experience an outage in your ADSL service of up to 3 hours whilst the transfer takes place



Your Agreement

By signing this form, you agree to the following

- ❖ You are the account holder of the ADSL service(s) listed above, or authorised by the account holder to transfer this service to Adam Internet
- ❖ The information provided in this form is true and correct, to the best of your knowledge
- ❖ You have read and understood the terms of this transfer and the privacy section below
- ❖ You understand that it is your responsibility to check the terms of your contract with your current ISP to determine if there will be any consequences under that contract as a result of this transfer (such as early termination payment)

Privacy

You consent to Adam Internet

- ❖ Obtaining a consumer credit report and/or information about your commercial activities and commercial creditworthiness from a credit reporting agency or any other business that reports on commercial creditworthiness
- ❖ You also consent to your current ISP disclosing credit and personal information relating to your service accounts with that supplier and service numbers to Telstra to facilitate the transfer to Adam Internet
- ❖ You can access and request correction of any credit information about you or any personal information relating to you, held by Adam Internet

Other Information

- ❖ You can contact Adam Internet by phoning (08) 8423-4000 if you have any questions or queries with regards to this transfer
- ❖ Adam Internet will notify you that the transfer of your ADSL service has been completed within 10 business days of the transfer taking place

I _____ authorise;

- ❖ The movement of my ADSL service on telephone number () _____
- ❖ At _____

To Adam Internet's upstream provider

Signature

Today's Date

Daytime Contact Number