

Pick & Mix Terms and Conditions

1. Information on how to claim the 10% Pick & Mix discount ("Pick & Mix Discount") forms part of the Terms and Conditions ("Terms").
2. Offer is only open to Australian residents who are new or existing Adam Internet residential customers who add two different additional services of either AdamMobile, AdamTalk as a standalone service, AdamAnyG or AdamTV with Fetch ("Additional Services") to a DSL, WiMAX, Fibre or NBN service ("Fixed Broadband Service").
3. A customer only qualifies for the Pick & Mix Discount once they have one Fixed Broadband Service and two different Additional Services that are all active ("Eligible Services"). If a customer adds an Additional Service to an existing Additional Services and a Fixed Broadband Service in order to receive the Pick & Mix Discount, they will only qualify once that second Additional Service is active.
4. The Pick & Mix Discount does not apply to the bill for the first month's set up costs. The Pick & Mix Discount is applied to the total fixed monthly costs in the billing month after all Eligible Services are active. The Pick & Mix Discount does not apply to the cost of hardware, call costs, data costs, movie rentals or any other variable costs.
5. AdamAnyG is not classified as a Fixed Broadband Service. If AdamTalk is bundled with a Fixed Broadband Service, it is not an eligible Additional Service.
6. Customers cannot have multiple Additional Services of the same service type to receive the Pick & Mix Discount. For example a Naked DSL Fixed Broadband Service with two Additional Services of AdamMobile on the same customer account would not receive the Pick & Mix Discount.
7. Offer cannot be used in conjunction with any Adam Internet percentage or dollar based discount applied to a Fixed Broadband Service or the 13th Month Free offer ("Existing Discount"). If the customer has an Existing Discount on their account the Pick & Mix Discount will not automatically apply. For customers with Existing Discounts the customer's Additional Services receive the Pick & Mix Discount however the Fixed Broadband Service will not receive the Pick & Mix Discount until the Fixed Broadband Service contract period expires or in the case of a 0 month contract, then after the expiry of 12 months.
8. New customers can sign up for services to obtain the Pick & Mix Discount via the website and over the phone. Existing customers can add Additional Services and receive the Pick & Mix Discount over the phone only.
9. If a customer removes any of the Eligible Services, standard exit and disconnection fees apply. If a customer removes a service which results in less than three Eligible Services then the Pick & Mix Discount will be removed. For example if a customer has a Naked DSL Fixed Broadband

Service with two Additional Services of AdamMobile and AdamTV with Fetch and removes AdamTV with Fetch then the Pick & Mix Discount will not apply to the remaining services as they do not form an Eligible Service.

10. Legacy services (a service that is not part of our current services offer suite) will not be eligible for the Pick & Mix Discount. If a legacy customer wishes to receive the Pick & Mix Discount they will need to re-contract to an existing eligible service.
11. We do not guarantee a customer can receive the Pick & Mix Discount. Receiving the Pick & Mix Discount will depend on whether the relevant Fixed Broadband Service or Additional Services can be activated at the customer's premises.
12. Adam Internet Conditions of Service apply to each of the Fixed Broadband Services and Additional Services.